

Health services Information for tourists

Health services for tourists in Region of Istria's public institutions Summer 2017

Pursuant to the contractual obligations with the HZZO (Croatian Health Insurance Fund), the Region's health institutions provide services both for national and foreign tourists staying in the area of the Istrian Region. Should the need for immediate medical assistance be required, all tourists are entitled to health care under the same conditions as Croatian insured parties provided they have a valid European Health Insurance Card (EKZO). Domestic tourists access health care on the basis of a valid HZZO card. The following text provides information on the conditions and ways of achieving health care for tourists.

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**** In the case of emergency situations that might endanger life or severely harm the individual's general health***

(sudden abnormal breathing difficulties, choking with a foreign body, heart and breathing failure, loss of consciousness, sudden chest pain, convulsions, difficulty in speaking, weakness or constriction of the body, distortion of the face, injuries caused by traffic accidents and other sudden injuries (falls from height, prosthetic wounds), uncontrolled bleeding, electric shocks or after having been struck by lightning, hypothermia, heat stroke, drowning, drug poisoning)

... call 194 for emergency medical assistance

Infirmaries operate within the branch offices of Istrian Region's Institute for Emergency Medicine, providing care for all emergency patients 24/7 as well as to non-urgent acute patients outside the working hours of a tourist infirmary or family doctor.

The locations of these infirmaries in Istria together with all additional information can be found on the Institute for Emergency Medicine's website: <https://zhmiz.hr/>

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**** In the case of acute illness and non life-threatening conditions***

(conditions you would normally go to your doctor for, such as airway inflammation, viral infections, high fever, minor burns, minor accidents, abdominal pain, back pain...)

... look for help from a doctor on the Istrian health centres' website or in the tourist infirmaries

You can find information about your **nearest doctors**, their contacts and addresses, including working hours on the Istrian Health Centres' website www.idz.hr (under branch offices).

Additional GPs, the so-called **tourist infirmaries**, are organised during the summer in Umag, Poreč, Rovinj, Labin and Pula in the main buildings of the Istrian Health Centre's branch offices.

These patients will receive service on the basis of travel or private insurance, or the service should be paid.

Ispostava	2017	Working hours	Contact
Labin	15.06. - 31.08.	Mon - Fri: 09:00 - 17:00	052 650 994
Poreč	10.05. - 05.06. 16.09. - 30.09.	Mon - Sat: 09:00 - 17:00	052 426 461
	06.06. - 15.09.	Mon - Sun: 09:00 - 21:00	
Pula	01.06. - 30.06.	Mon - Sat: 10:00 - 18:00	052 210 805
	01.07. - 31.08.	Mon - Sun: 09:00 - 21:00	
Rovinj	18.05. - 31.05.	Mon, Wed, Thu, Fri: 08:00 - 15:00; Sat, Sun: 09:00 - 21:00	052 840 702
	01.06. - 15.09.	Mon - Sun: 09:00 - 21:00	
Umag	05.06. - 31.08	Mon, Wed, Fri, Sat, Sun: 08:00 - 22:00; Tue, Thu: 08:00 - 15:00;	052 702 203

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**** Should you need paediatric, gynaecological or dental services, look for their contact information on the Istrian Health Centres' website***

You can find information about the **nearest paediatricians, gynaecologists and dentists**, their contacts and addresses, including their working hours on the Istrian Health Centres' website www.idz.hr (under branch offices).

The paediatric and gynaecological infirmary in the General Hospital of Pula, Zagrebačka 30 is on duty on weekends and holidays

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**** Should a medical examination have been carried out on a patient resulting in a referral to the hospital ...***

The Pula General Hospital, Unified Emergency Hospital reception at **Aldo Negri 6, Pula** provides emergency services in the fields of: internal medicine, surgery, neurology, laboratory, radiological diagnostics and transfusion medicine.

The Pula General Hospital at **Zagrebacka 30, Pula** provides emergency services in the field of: infectology, psychiatry, ophthalmology, otorhinolaryngology, paediatrics and gynaecology.

Hospital services **DO NOT** provide emergency examinations for: dermatovenerology, physical medicine, nuclear medicine, pathology and cytology.

All other information can be found at the www.obpula.hr website.

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**** Should a patient need an attendant pharmacy, all information can be found on the Istrian Pharmacies website***

The **Centar Pharmacy, Giardini 14, Pula** is open 24/7 (night duty).

Working hours and addresses of all other pharmacies can be found at www.istarske-ljekarne.hr

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**** Should emergency epidemiological services, microbiological services or emergency disinfection, disinsection and deratization services be required, contact information on emergency services is available at 112***

All other information can be found on the Istrian Region Public Health Institute website:

www.zzjziz.hr

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The "**Martin Horvat**" **Hospital, Rovinj** operates a musculoskeletal traumatology infirmary, which is open every working day from 8.00 am to 3.30 pm. Please contact: 052 811 011 or 052 537 126.

All additional information can be found on the www.bolnica-rovinj.hr website